

**Southpointe Condominium Association**  
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**IMPORTANT!!!!!!!!!!**

June 1, 2017

Dear Southpointe Owners,

We regret to inform you that in the very near future Southpointe will be forced to change banks. Our current bank (Regions) will no longer offer the services we require to operate. They are doing away with the lockbox services, the payment books, and the autopay system. These are services we rely on to ensure the monthly association fees are received in a timely manner.

In the very near future we will be sending everyone a new payment book from our new bank BB&T, with further instructions on what you will need to do. Everyone who is currently on autopay, or using online bill pay will receive new instructions on how to switch over to BB&T. Until you receive further instructions, please continue doing what you are doing now.

BB&T will offer more payment options including online credit card payments, lockbox, autopay, online bill pay, and payments will be accepted at the bank itself. We understand this will initially be an inconvenience to get everyone switched over to the new bank, but it is a necessary change.

Thank you in advance for your cooperation, we will be mailing you a second notice with further instructions in the next couple of weeks. Please pay attention to the notice and instructions so there is no confusion and your account does not become delinquent. Also pay special attention to your payment books as not to confuse them because Ventura uses the same bank and payment books will look identical.

China Benson



Property Manager  
Southpointe Condominium Association